

QUALITY POLICY

(ISO9001: 2008.Clause 5.3)

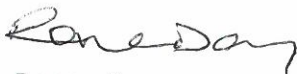
Quality is the foundation of our operation. Our policy is to meet or exceed our customers' expectations in all areas of our business. This is achieved through:

- Complying with Quality Management System identified in our Quality Manual.
- Using regularly reviewed Quality and Performance objectives.
- Working in a culture of continual improvement.
- This policy is carried out throughout our business in accordance with our Core Values, our commitment to our customers and necessary regulatory requirements.
- This policy is communicated to all staff, supporting and encouraging a proactive organisation, focused on its goals.

OUR CORE VALUES

A global tubing supplier dedicated to the advancement of our customers, we demonstrate:

- **Quality and Excellence** – Touching the lives of people around the world.
- **Honesty and Integrity** – Fostering trust and inspiring confidence in what we say and in what we do.
- **Customer and Service Focus** – Strong external and internal relationships.
- **Innovation** – In all aspects of our business.



Ronen Day
Managing Director

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