

FINE TUBES LTD

QUALITY POLICY

(ISO9001: 2008.Clause 5.3)

QD175 Rev A0

Quality is the foundation of our operation.

Our policy is to meet or exceed our customers' expectations in all areas of our business.

This is achieved through: -

- Complying with Quality Management System identified in our Quality Manual.
- Using regularly reviewed Quality and Performance objectives
- Working in a culture of continual improvement
- This policy is carried out throughout our business in accordance with our Core Values, Our Commitment to our customers and necessary regulatory requirements
- This policy is communicated to all staff, supporting and encouraging a proactive organisation, focused on its goals

OUR CORE VALUES

A global tubing supplier dedicated to the advancement of our customers, we demonstrate.....

- **Quality and Excellence** – Touching the lives of people around the world.
- **Honesty and Integrity** – Fostering trust and inspiring confidence in what we say and in what we do.
- **Customer and Service Focus** – Strong external and internal relationships.
- **Innovation** – In all aspects of our business.



David Blatchford
Managing Director
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